



Case Study: ComOps completes a risk-free and smooth transition of its share registry in under 2-weeks.

Who is ComOps?

ComOps Limited (COM) has been at the forefront of IT solutions for over 40 years providing state of the art Workforce Management Solutions, specialising in rostering & scheduling, leave management and time & attendance. This combined with their market leading work rule and award interpretation capability helps their clients automate manual processes, reduce human error and increase employee productivity.

What were they trying to achieve?

Since their ASX listing late 1999, ComOps had always engaged Computershare to provide registry services.

ComOps made the decision to work with Automic primarily because the online shareholder portal offered by Automic was considered to be superior.

As ComOps had remained with a single share registry provider since their initial listing, their Board of Directors were adamant that the transition be risk-free and a seamless process.

How did they do it?

The Automic team were given just two weeks to complete the transition. ComOps were kept up to date with the process in real time, ensuring all matters could be dealt with quickly and efficiently.

Behind the scenes, Automic's custom built transition tool firstly reconciled all the data

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provided by the incumbent registry and presented the discrepancies. These anomalies were submitted to an automated data cleansing process prior to the data being sent to the test environment. Once completed, the clean data set was loaded into a test environment for testing, reconciling and final sign-off.

The data was then transitioned into the live system.

To further de-risk and simplify the transition process, Automic prepared pre-filled forms and templates which ComOps could lodge directly with the ASX and ASIC following the migration.

Distribution of monthly reports, the set-up of director watch lists and online portal access were all established.

What was the outcome?

The automation and meticulous management of the transition process ensured the migration was absolutely seamless and required minimal work from the team at ComOps.

From the morning of the go-live date, ComOps was able to access all data and set up scheduled and on-demand reporting to meet their immediate governance requirements.

Twelve weeks later ComOps has confirmed that the decision to transition their share registry to Automic was absolutely the right decision for the Company.

Further Information

For more information, call your relationship manager or visit <http://automic.com.au> to get in touch.

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